

## **Landlord and Tenant Fees**

### **Landlord Services**

#### **Full Management Service**

We take care of every aspect of letting your property, including tenant sourcing, rent collection, maintenance coordination, legal compliance, and ongoing tenant support.

Fee: 10% + VAT of the monthly rent

#### **Let Only Service**

Ideal for landlords who prefer to manage the property themselves. This service includes marketing, viewings, referencing, and all tenancy paperwork.

Fee: 50% + VAT of the first month's rent

### **Tenant Fees**

We do not charge tenants for key collection or services during regular business hours. However, out-of-hours call-outs are subject to the following fees:

#### **Call-Out Charges:**

- Monday - Friday (10:00am - 5:00pm): £0.00
- Monday - Friday (5:00pm - 10:00am): £60.00
- Saturday - Sunday (Anytime before 9:00pm): £90.00
- Saturday - Sunday (Anytime after 9:00pm): £100.00
- Bank/Public Holidays (Anytime before 9:00pm): £100.00
- Bank/Public Holidays (Anytime after 9:00pm): £150.00

These charges typically apply for out-of-hours key collection, urgent access assistance and minor maintenance